

LADIES FIRST HEALTH CARE

COVID-19 UPDATE



During this time of difficulty, we want to assure everyone that Ladies First Health Care will remain open to care for our patients, unless recommendations change. We have implemented some new protocols to allow us to provide the best treatment possible to our patients. We will continue to follow the recommended guidelines provided to us by the CDC, WHO, OSHA and ACOG. The American College of Obstetrics and Gynecology and Ladies First Health Care are closely monitoring the Coronavirus Pandemic. We have increased the disinfection and deep cleaning measures within our office. The health and safety of our patients and staff has always been our priority.

LFHC is asking for cooperation from our patients and their families throughout this process while dealing with this national crisis. We are modifying our business schedule, patient flow, and in office procedures in a united effort to provide our health services in the most responsible manner.

Some of the new modifications are:

- Effective April 1st, Ladies First Health Care will be closed on Fridays. We will still be answering phones to field any of your questions or concerns as well as to fulfill prescriptions.
- Please reschedule your appointment if you are sick or having any flu-like symptoms, especially a fever within the last 24 hours or if you have been exposed to any one who is ill and experiencing any of the flu-like symptoms.
- Please DO NOT bring any family members with you to your appointment. One adult may accompany minor patients if necessary. We kindly ask that any other family members remain in their vehicles instead of waiting in the lobby. As well as, DO NOT bring any young children into the office.
- After checking in with the receptionist please thoroughly wash your hands before being called by a medical assistant.
- A medical assistant may still provide you with some hand sanitizer after taking your vitals and before escorting you to an exam room.

Ladies First Health Care is prepared to navigate these challenging circumstances with the health and safety of our business, patients, and employees in mind. We are here to help you with your health care needs. Thank you for your understanding and being a valued patient of LFHC.